



Eternal Self Ministries Cancellation Policy

Please note that there will be no refunds or discounts for arriving late, leaving early, flight cancellations, travel delays or illness or wide spread illness. If you cancel your participation in a retreat for any reason, the cancellation policy below will apply, with no exceptions. We wish we could compensate people for unforeseen circumstances (injury, family emergency, etc.), but we have incurred costs upon receiving reservations for the retreat centers and hotels. We have designed our cancellation policy to be as compassionate as possible in the case that your plans change. To protect yourself further, we strongly encourage you to purchase travel insurance.

IF YOU CANCEL THE RETREAT:

30-60 days or more prior to the start of the retreat you will receive: the all 100% of the deposit for the retreat paid - toward another Retreat within 12 months.

29-20 days prior to the start of the retreat you will receive: the 50% deposit credit of the retreat paid - toward another Retreat within 12 months and will forfeit the remainder.

19 days or less prior to the start of the retreat you will receive:
No refunds or credits will be given. We do understand that things in life happened and we would be happy to take in consideration and move any retreat to a future date.

To cancel, you must send an email stating that you wish to cancel to:

staff@eternalselfministries.org and then give us a call to confirm the cancellation.

IF WE CANCEL THE RETREAT:

In the unlikely event that ETERNAL SELF MINISTRIES must cancel a retreat due to weather, natural disaster, political upheaval, or wide spread sickness, we cannot give a refund but instead we will be able to move any retreat to a future date. – We also cannot compensate you for airfare or travel costs incurred. We highly recommend you purchase travel insurance to protect your investment and cover the risks involved with travel.

TRAVEL INSURANCE:

The best way to protect yourself from any unforeseen circumstance is to purchase trip insurance. Travel Insurance can protect you in case: • you cancel your participation in the retreat • retreat is canceled due to weather, natural disaster, or not enough participants to run the trip • lost baggage • medical expenses and the cost of repatriation should you become ill or injured.

We recommend TRAVELGUARD, which offers a variety of travel insurances, including the option for a comprehensive “cancel for any reason” policy. If you cancel your retreat – for any reason – your airfare, hotel, retreat costs, etc. up until 48 hours prior to travel, it will be covered. This comprehensive package is called the” Gold Package Cancel for Any Reason Policy”. You must contact Travelguard and purchase the policy within 15 days of buying your airline tickets or incurring any costs for any part of your travel. You can also choose to insure only your air tickets. Travelguard can give you quotes for each scenario.

Eternal Self Ministries is not affiliated with Travelguard.

To accept please sign, initial and date below: